

2025 No Show & Cancellation Policy

Dear Members & Public Players,

To ensure the optimal use of our golf course during the 8-month operating season, we are implementing a policy to address no shows and last-minute cancellations due to the high demand. Our goal is to give everyone a fair opportunity to play.

For Members:

- **Responsibility:** Members must cancel or adjust their tee time at least **3 hours** prior to the scheduled time if they or their group cannot attend. This can be done online, or by contacting the pro shop for assistance.
- **No Show Repercussions:**
 1. **First No Show:** A warning will be issued.
 2. **Repeated No Shows:** Loss of online booking privileges for **1 week**.
 3. **Continued No Shows:** Possible suspension of golf privileges

For Public Golfers:

- **Booking Tee Times:** Public golfers can reserve tee times **3 days in advance** online or by phone using a **credit card**. The card is not saved for future bookings, and must be entered for each reservation.
- **Same Day Reservations:** For same-day bookings, a **credit card is not required** if the reservation is made over the phone. However, **online bookings** will still require a credit card.
- **Cancellation/Adjustment:** Public golfers can adjust or cancel their tee times up to **3 hours** in advance, either online or by calling the pro shop.
- **No Show Charges:**
 - **Failure to Show:** The **credit card used** to reserve the tee time will be charged **75% of the green fee**.
 - **Canceling within 3 Hours:** A **\$10 charge per green fee** will apply.

We understand that unforeseen circumstances may occur, and we are committed to being reasonable and accommodating in such cases.

Thank you for your understanding and cooperation. We look forward to a fantastic season of golf at the Skeena Valley Golf & Country Club.

Sincerely,

Skeena Valley Golf & Country Club

Management